

## Privacy Policy (Cleaned)

### 1. Background

This Privacy Policy governs the collection, use, storage, disclosure, transfer, or processing of personal information or sensitive personal information by VLCC Online (us, we, our) through <https://www.mywellscience.com/#/> or in relation to services offered by VLCC Online. We are committed to protecting the security of your personal information and safeguarding your privacy.

This Privacy Policy sets out and clarifies the manner in which we collect and use the information that we have collected or received about you.

### 2. Information We Collect

We may collect information from you to provide services such as personal care products, homecare products, and nutraceutical products requested through our website or otherwise.

Personal information may include:

- Name
- Mobile number
- Email ID
- Age
- Address
- DOB
- Gender

Sensitive personal information may include:

- PAN card
- Bank details
- Nominee details (name, age, relationship)

### 3. Uses of Information

Information is collected for:

- Providing and improving services and products
- Improving website and application experience
- Research, development, and analytics
- Customer support and communication
- Marketing and personalized advertisements
- Legal and compliance requirements

#### 4. Your Rights

You have the right to access, modify, and request deletion of your information. You may request deletion of sensitive personal information by contacting the Grievance Officer.

We implement reasonable security practices to protect your data against unauthorized access or misuse.

#### 5. Disclosures and Transfers

Information may be shared with:

- Affiliates and group companies
- Legal or government authorities
- Service providers
- In case of corporate mergers or acquisitions

#### 6. Data Retention

We retain sensitive personal information only for as long as necessary

#### 7. Amendments

We may update this policy from time to time and post changes on the website.

## 8. Grievance Officer

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